



NOVEMBER 2-3

- Onsite in Orlando
- Online from Home





Special Thanks

to the following individuals for supporting and organizing the 2021 Community-Based Child Welfare National Symposium.

HOSTS

Wayne Carson



Glen Casel | Maureen Brockman



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Missouri Alliance

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Symposium Schedule



NOVEMBER 2-3
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	Activity	Speaker	Location
MONDAY, NOVEMBER 1			
7:00 to 9:00pm	Welcome and Registration		Hawks Landing
	Sponsor: 		
TUESDAY, NOVEMBER 2			
7:00 to 8:00am	Registration *Continental Breakfast Provided		Ballroom 7A
8:00 to 8:30am	Welcome	Wayne Carson <i>ACH Child and Family Services</i> Glen Casel <i>Embrace Families</i>	Ballroom 7B
8:40 to 10:15am	National Perspective: How community-based models are evolving in different states	State Updates	Ballroom 7B
10:15 to 10:30am	Break		
10:30 to 11:45am	Breakout Session 1		See Symposium Schedule
12:00 to 1:30pm	Luncheon	Jerry Milner <i>Public Knowledge</i>	Ballroom 7B
	Sponsor:  FivePoints		
1:45 to 3:15pm	Breakout Session 2		See Symposium Schedule
3:15 to 3:30pm	Break		
3:30 to 5:00pm	TED Talks		Ballroom 7B
6:00 to 10:00pm	Optional Dinner & Activity		Disney Springs

Symposium Schedule

	Activity	Speaker	Location
WEDNESDAY, NOVEMBER 3			
7:30 to 8:30am	Registration *Continental Breakfast Provided		Ballroom 7A
8:30 to 9:00am	Welcome	Wayne Carson <i>ACH Child and Family Services</i>	Ballroom 7B
9:00 to 10:00am	Lessons Learned from FL	Glen Casel <i>Embrace Families</i>	
10:00 to 10:15am	Break		
10:15 to 11:45am	Breakout Session		See Symposium Schedule
12:00 to 1:30pm	Luncheon Keynote Topic	Bryan Samuels <i>Chapin Hall</i>	Ballroom 7B
1:30 to 1:45am	Break		
1:45 to 2:45pm	General Session	Patrick Jinks <i>The Jinks Perspective</i>	Ballroom 7B
2:45 to 3:30pm	Closing	Wayne Carson <i>ACH Child and Family Services</i> Glen Casel <i>Embrace Families</i>	Ballroom 7B



Symposium Speakers



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Jerry Milner *Director of Family Integrity and Justice Works | Public Knowledge*

Jerry Milner is the Director of Family Integrity and Justice Works at Public Knowledge. He began his career as a frontline social worker in child welfare. Milner's prior work includes serving as state child welfare director for the state of Alabama and Vice President of Child Welfare Practice at the Center for the Support of Families. From 2017–2021, he led the U.S. Children's Bureau, Department of Health and Human Services, with a focus on the prevention of child maltreatment, family and social justice, giving voice to those with lived expertise, and empowering communities to support families.



Bryan Samuels *Executive Director, Chapin Hall | University of Chicago*

Led by the Executive Director of Chapin Hall at the University of Chicago, Bryan Samuels, this session will explore the national perspective on current child welfare policies and trends. Samuels is a recognized national leader in child well-being and trauma-informed policy and served as Commissioner of the Administration on Children, Youth and Families at the U.S. Department of Health and Human Services under the Obama Administration. During this discussion, he will provide insight on federal child welfare policy as well as his experience using research and evidence to inform policy and practice at both the state and federal level.



Patrick Jinks *Certified Leadership Coach | The Jinks Perspective*

Leading social change is hard and stressful. In this session, we'll laugh, dream, and challenge ourselves together as we change lenses with award-winning professional photographer and certified leadership coach Patrick Jinks. See the bigger picture while you embrace the details. Hone your own leadership skills and shine the light for others to find theirs. Conquer your fear of the unknown, and rediscover the joy of leadership. Don't miss this closing keynote!

TED Talk Descriptions

Keys to Independence: Drivers' Licenses for Foster Kids

Embrace Families was instrumental in creating a statewide program of providing drivers' licenses for kids in foster care in Florida. Find out more about how the agency overcame the barriers to foster youth achieving this rite of passage and essential life skill.

Joe Durso and Keri Flynn | Embrace Families

Building a Better Court and Community Collaborative

As courts strive towards best practices in child welfare dependency proceedings, they do so to improve outcomes for children and families. This effort cannot and should not be done in isolation and true success requires court, agency and community collaboration.

The Honorable Michael Key
Troup County Juvenile Court & Member, National Council of Juvenile and Family Court Judges

Trends in Kinship Care

The goal of child welfare services is to find permanent homes for children, with a strong preference for children to live with family or relatives. Important advances have been made in ways to identify and support family members in providing successful kinship homes for children. This talk will feature a nationally recognized kinship program and give specific examples of successful ways to expand the use of kinship care and place more children safely with family members.

Larry Cooper | Children's Home Network

Credentialing a Professional Workforce

Take the opportunity to look at the child welfare workforce through the lens of a true profession and not just a job. A profession that is as meaningful to the child as it is to the child welfare professional.

Neal McGarry | Florida Certification Board

Breakout Sessions

TRACK 1: Community-Based Care 101		TRACK 2: Community Engagement and Advocacy		TRACK 3: System Management of Services for Children and Families	
ROOM	GRAND 1	GRAND 2	GRAND 3	GRAND 3	GRAND 3
DAY 1 10:30 to 11:45 am	1. Community-Based Care 101	4. Workforce Development: Culture of safety and culture of accountability	7. Service Systems: Intake/ Placement Matching		
DAY 1 1:45 to 3:15 pm	2. Challenges of Change: How a paradigm shift to Community-Based Care requires a transformational change in both state agencies and provider culture	5. Engaging the Community - The Secret Ingredient of "Community- Based Care": Leveraging and connecting existing community resources	8. Families First Prevention Services Act: Implementation		
DAY 2 10:15 to 11:45 am	3. Analytics: How analytics are supporting decisions and quality improvement measures in child welfare systems around the country	6. The Critical Role of State Associations	9. Community-Based Care - Agency Board Governance		

TRACK 4: Deep Dives		TRACK 5: System Management of Providers and Vendors		TRACK 6: Finance	
ROOM	GRAND 4	GRAND 5	GRAND 6	GRAND 6	GRAND 6
DAY 1 10:30 to 11:45 am	10. Deep Dive High-Needs Youth	13. Service Systems: Monitoring and Contract Management with Providers	16. Financial: Funding Models		
DAY 1 1:45 to 3:15 pm	11. Deep Dive Normalcy: The reasonable and prudent Parenting Standard	14. Service Systems: Technology for Operating a Community-Based Organization	17. Medicaid: An important part of a strong continuum of care		
DAY 2 10:15 to 11:45 am	12. Deep Dive Kinship: Engaging biological families, relative caregivers and fictive kin	15. Service Systems: Performance Measurement of Community-Based Child Welfare Contracts	18. Liability Insurance and Child Welfare		

Virtual Sessions

DAY 1	
8:00 to 10:00am	National Perspective
12:00 to 1:30pm	Luncheon: Jerry Milner
3:30 to 5:00pm	TED TALKS

DAY 2	
8:00 to 10:00am	Lessons Learned from Florida
12:00 to 1:30pm	Luncheon: Brian Samuels
1:45 to 3:00pm	General Session: Patrick Jinks

Session Descriptions



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SESSION

1. Community-Based Care 101

Session Theme: This session provides a comprehensive overview of the purpose, advantages and responsibilities of the community-based care model. Experienced practitioners will discuss the opportunities community-based care brings for improving child welfare outcomes through the holistic approach supported by community-based care models, highlighting the importance of accountability, flexibility, and meaningful community engagement. A great session for those new to community-based care, or for those who want to be reminded of the strengths of the model.

2. Challenges of Change: How a Paradigm Shift to Community-Based Care Requires a Transformational Change in Both State Agencies and Child Welfare Service Provider Culture

Session Theme: Moving toward a community-based child welfare service model requires much more than just a new way of procuring contracts. It requires a culture change in how both the state and provider agencies view our work, our relationships, and our expectations. Participants will discuss their experiences and lessons learned.

3. Analytics. How Analytics are Supporting Decisions and Quality Improvement Measures in Child Welfare Systems Around the Country

Session Theme: Analytics hold promise for helping community-based care providers work smarter and improve outcomes. Participants will discuss specific techniques and approaches for how data is collected, managed, and used to support system function.

4. Workforce Development: Culture of Safety and Culture of Accountability

Session Theme: Child welfare work can be stressful and turnover is chronically high in state systems. The work can also place staff in potentially dangerous situations. Effectively supporting a workforce and creating a spirit of safety and accountability, while maintaining a positive, nurturing environment, can be challenging.

SESSION

5. Engaging the Community: The Secret Ingredient of "Community-Based Care": Leveraging and Connecting Existing Community Resources

Session Theme: A community-based approach offers a unique opportunity to engage providers and to better coordinate existing services for children and families. This session will explore strategies that support this work and discuss specific examples of how this has improved systems of care.

6. The Critical Role of State Associations

Session Theme: A strong state association is a critical partner in the success of child welfare agencies and community-based care organizations. Through their ability to bring together a wide variety of stakeholders, amplify the needs and concerns of both children and agencies, and provide an independent opinion in critical strategic discussions, state associations can be invaluable partners to child welfare leaders. This session will feature leaders of highly effective state organizations discussing what they do that works and their ideas for future efforts.

7. Service Systems: Intake/Placement Matching

Session Theme: Community-based care programs must quickly respond to children in need of placement, and find the best placement for children as soon as possible. This session will explore the details of how the intake and placement departments of different organizations function.

8. Families First Prevention Services Act (FFPSA): Implementation

Session Theme: This session provides a unique opportunity to hear specific examples of how the Families First Prevention Services Act (FFPSA) is being implemented in several states. Examples of how evidence-based practices are being utilized, how funding is being determined, and how movement away from congregate care is progressing are just some of the topics that will be discussed. Comparing and contrasting efforts in different states will stimulate new ideas and share lessons learned during the early phases of this work.

Session Descriptions

SESSION

9. Community-Based Care Agency Board Governance

Session Theme: Boards of Directors for community-based care organizations must operate differently than most traditional non-profit organizations. This session will explore how community-based care board's function differently, specifically exploring the importance of processes for overseeing complex issues, managing greater risk, developing public relations strategies, and providing strategic oversight for these efforts.

10. Deep Dive | High-Needs Youth

Session Theme: A frequent challenge for child welfare programs and community-based care agencies is finding effective and affordable services for youth with more challenging behavioral, mental health, developmental, and physical health needs. Participants will discuss specific ideas and approaches for working with these high need kids.

11. Deep Dive | Normalcy: The Reasonable and Prudent Parenting Standard

Session Theme: National discussions have occurred around the importance of creating "normalcy" for children in care. However, compliance-based and risk averse systems have great difficulty supporting normalcy. This session will explore how states are progressing toward improving normalcy for youth in care.

12. Deep Dive | Kinship: Engaging Biological Families, Relative Caregivers and Fictive Kin

Session Theme: Successfully engaging families, relatives and fictive kin helps keep children with family and can lead to improved outcomes for children. This work can be challenging and is different from traditional foster care. This discussion will explore issues and lessons learned related to successfully engaging families in the child welfare system.

13. Services Systems: Monitoring and Contract Management with Providers

Session Theme: A fundamental skill for many community based care agencies is the ability to partner with providers and to monitor provider performance. Participants will discuss specific techniques and approaches to contracting for services and for monitoring the performance of providers.

SESSION

14. Service Systems: Technology for Operating a Community-Based Care Organization

Session Theme: Technology plays a critical role in good system management. Participants will discuss specific technology used to manage the network and to achieve contract outcomes.

15. Service Systems: Performance Measurement of Community-Based Child Welfare Contracts

Session Theme: Performance based contracts have specific, measurable outcomes which gauge the performance of a community-based care service model. Participants will discuss specific outcomes required in their state, how the performance of the community-based care is evaluated, and discuss results of their work to date.

16. Financial: Funding Models

Session Theme: Participants will review specific details of the funding models in a variety of states. Discussion will compare and contrast different models and point to lessons learned.

17. Medicaid: An Important Part of a Strong Continuum of Care

Session Theme: This session will explore how Medicaid is utilized differently in different states, and identify ways Medicaid is being used successfully to provide important support for the physical health and behavioral health of children in care. This session will also explore ways Medicaid can help support reunification and permanency for youth.

18. Liability Insurance and Child Welfare

Session Theme: Many agencies managing community-based care networks are experiencing significant challenges purchasing liability insurance. Similar challenges are being faced by agencies providing direct child welfare services, which can make it difficult for networks to build needed capacity. In some cases these challenges involve significantly increased costs. In others, the challenge is finding coverage at all. Participants will share challenges and discuss solutions or strategies to manage risk.

Your future demands no limits.

You already built something incredible. When you're ready to elevate your organization, you need a partner that's committed to helping you overcome all the challenges life throws at you. A partner that leverages the power of the world's largest insurance, strategy, and benefits firm — and is a part of your world, too.

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Adam Sammons

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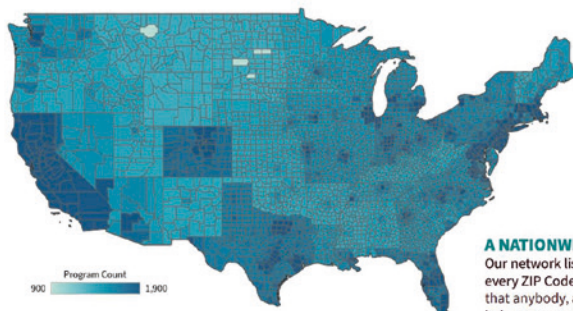


Your future is limitless.SM

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Findhelp is the leading referral platform for social services in America. We make it easy for people to find social services in their communities, for nonprofits to coordinate their efforts, and for organizations to integrate social care into the work they already do. We serve millions of users and our platform is used in a wide range of industries including, child-serving agencies, government, housing, and healthcare.



Our Mission

We connect all people in need to the programs that serve them (**with dignity and ease**)

By the Numbers:

- > Number of Searches: 29,900,000+
- > Number of Users: 7,500,000+
- > Program Listings: 552,000+
- > Claimed Programs: 82,000+
- > Number of Partners: 360+
- > Currently Employing: 200+

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Launching in early 2022, the **National Certification Board for Child Welfare Professionals** brings the first national, voluntary system of professional certification for the child welfare workforce. This organization focuses on:

- Providing a full spectrum of certification development, administration and professional regulation services.
- Consulting with state child welfare agencies or organizations on planning, developing and instituting uniform standards and credentials.
- Providing contracted certification examination services.
- Establishing credential reciprocity between states to increase workforce mobility for the child welfare system.



NATIONAL CERTIFICATION BOARD for
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advocacy, excellence, research, and field
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Activating the Power of the Social Sector



Designed to support state, lead and local child welfare agencies and backed by 18 years of research and development.

Architected to support complex hierarchies, CoBRIS can manage job functions and responsibilities for state departments, county offices, community-based care agencies or local providers. CoBRIS is suited to support blended child welfare environments including public and fully or partially community-based care. This proprietary software solution has been supporting progressive organizations for 18 years while receiving continual enhancements to meet the demands of today's best practices. CoBRIS can be deployed as a complete solution to meet all aspects of system of care or modularized to support states converting to a Comprehensive Child Welfare Information System (CCWIS) environment. Implementation includes a rigorous business analysis process to ensure proper system configuration to meet any organization's business needs and required outcomes. CoBRIS can support real time or batch data feeds leveraging a complex set of web services for those organizations interested in maintaining external connections to state, financial, assessment or research and evaluation required data systems.

**CASE MANAGEMENT – FACESHEETS - PROVIDER/NETWORK MANAGEMENT - LICENSING – MATCHING & PLACEMENT
UTILIZATION MANAGEMENT - INCIDENT REPORTING – FINANCE – PREVENTION – BI & ANALYTICS - PERFORMANCE OUTCOMES**



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K2I
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Embrace Families
Community Based Care

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Earning a driver's license is not just a right of passage. For a young adult in foster care, it can be the life-changing path forward to an education, a career, and a brighter future.

Through this one-of-a-kind program, hundreds of Florida teens have earned their Keys to Independence.

keystoindependencefl.org



WE PROVIDE

INNOVATIVE SOLUTIONS

FOR HUMAN SERVICES

Let us show you what our team of professionals can do for you and your business.

ABOUT JKE&A

J. K. Elder & Associates, a nationally recognized consulting firm, works collaboratively with public and private social services organizations to improve outcomes for children, families, and communities. The JKE&A team includes experts in public and private social services, including domestic and global child welfare, mental and behavioral health, disabilities, domestic violence, and trafficking. We also focus on systems change, organizational transformation, and enhanced training programs.

WHO WE ARE?

JKE&A has worked with more than 80 clients across the U.S. to support improvements in the design and delivery of social services programs.

WHAT WE DO?

We collaborate with executive and operational teams to address needs for innovative improvements in programs, operations, technology, and fiscal management.

INNOVATIVE SOLUTIONS



CBC TRANSFORMATION

We support clients across the nation in the implementation of large-scale systems changes associated with the transition to Community-Based Care (CBC) models for child welfare services.



COA ACCREDITATION

We work with clients seeking COA Accreditation by utilizing a collaborative, strategic, outcome-driven process that is respectful of all stakeholders.



DESIGN & EVALUATION

We offer a pragmatic and individualized approach to strategic program design and evaluation with evidence-based and emerging best practices.



GRANT WRITING

We have a successful approach to proposal development and grant writing that has helped numerous clients achieve the funding they have sought.



SYSTEMS CHANGE

We tailor our systems change and strategic planning work to the client's needs and deliver analyses and recommendations that align with their goals.

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family MATCH

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Adoption-Share's Family-Match Program is getting kids into families faster and with a greater degree of stability through it's science backed compatibility model.

**Pictured:*

Nedd Family- brought together through Adoption-Share's strategic partnership with Selfless Love Foundation, a nonprofit making it possible for agencies and families to utilize Adoption-Share's Family-Match Program for adoption matching at no cost in the state of Florida.



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Modern, mobile-friendly software driving measurable results and promoting quality practice

Our Story



Founded on putting children first

Binti started with a vision for all children and youth to have a permanent family. After her family member experienced challenges while adopting a child, founder and CEO Felicia Curcuru knew that the process could be simpler and more supportive for families and youth.



Built for Child Welfare, with Child Welfare

Beginning in 2017, Felicia and the Binti team partnered with San Francisco to create their first product: an easy to use mobile friendly web portal that allowed foster families and child welfare staff to work together and track their progress toward licensure.



Growing and learning together to promote safety, permanency, and well-being

Because of these great results, Binti expanded both our reach and our products. But we remain rooted in our commitment to build the best Child Welfare system for youth, families and the agencies that serve them.

Our Results

80%

More foster family approvals per year

16%

Fewer days to approve families

20-40%

Time saved by Binti's partners and their social workers



170

Since launching with the County of San Francisco in 2017, Binti has quickly expanded to work with **170+ agencies** across the country in **24 states**. Binti partner agencies serve **over 90,000 children** in care nationally.

Our Products

Informed by intensive research with families, youth, social workers and stakeholders, Binti has created a set of modern, mobile-friendly modules to support all aspects of quality Child Welfare practice. Each module can be used separately, integrated into a larger data system (such as an MMIS system), or as part of a full CCWIS solution.

Approvals

Empower families and staff to complete applications online.

Placements

Match youth and families & keep siblings together.

Case Management

Engage the team to serve youth and families.

Intake

Screen, track and assign allegations.

Community Crisis Response

Assess safety and refer for services.

Eligibility

Automate eligibility determinations and payment.

Public Recruiting Site

Engage and inform prospective foster families and volunteers.

Binti has substantial experience working in county-administered, state-supervised states, as well as with states with numerous private licensing agencies. Our modules are fully configurable to state, county and private agency requirements and workflows.