



RESIDENTIAL INFORMED CONSENT – Community Placements

ACH Mission: Through strength-based partnership ACH Child and Family Services brings resources and skills to children and families struggling with life's challenges. Together we develop solutions that create safety, hope, love and the capacity to thrive.

ACH Vision: Through leadership, research and training, ACH will set a recognized example for replicable programs in child welfare that dramatically strengthen families and reduce child abuse. Our vision is to be the foremost service provider in the communities we serve so families thrive and children experience safety, hope and love. ACH utilizes a Trauma Informed Care approach to working with our clients. All ACH services are child-focused and family-centered to best address the needs of children while closely involving families. We partner with our clients to provide the right services, and right level of assistance that will help our clients overcome their crisis and achieve their own goals. If ACH is unable to meet my/our needs, I reserve the right to pursue other forms of treatment and services that are available to me/us and to allow ACH to provide referrals for and/or collaborate with outside services. I understand that an assessment for ACH services is free of charge. Additional services may be provided for free or a fee will be assessed based on the program in which we are involved. I understand that if a fee is assessed for the services we are receiving, billing occurs on a monthly basis. No family will be denied services due to inability to pay. We understand that under Texas law, permission to treat minors of divorced parents is given by the Managing Conservator, or the parents are specifically authorized by a Court Order to do so. Therefore, you may be asked to provide a copy of your current divorce decree and if pertinent, to provide a copy of a decree of guardianship or power-of-attorney.

Should you wish to report any of the following circumstances, please use these contact numbers:

- Domestic Violence: call the Domestic Violence Hotline, 1-800-799-HOPE or Safe Haven, 817-535-6464
- Rape: call the Rape Crisis & Victim Services Hotline, 817-927-2737
- Abuse and/or neglect: call Child Protective Services at 1-800-252-5400

*****This section is for Community & CPS Placements*****

INITIALS		
PARENT	CHILD	
		Grievance Procedure. I understand that by initialing I agree that I have been informed of the ACH grievance procedure. Every ACH client has the right to file a formal written grievance, or complaint. When applicable, please request a grievance form from any ACH employee. Upon completion, the form will be turned in to the Supervisor of the respective program for resolution. At no time shall a child receive negative consequences or punishment as a result for writing a grievance. All grievances are handled with the utmost priority, as it is important to ACH that every client receives fair, respectful, and professional treatment and services.
		Receipt of Behavior Management Policy. I understand that by initialing I hereby acknowledge that I have received a copy of the ACH Behavior Management Policy. The Behavior Management Policy has been discussed and explained, and I have had the opportunity to ask any questions.
		Receipt of Privacy Practices. I understand that by initialing I hereby acknowledge that I have received a copy of the ACH Notice of Privacy Practices. I understand that ACH employees may consult with each other in order to increase his/her potential to be helpful to my family and me. I understand that written progress/therapy notes are kept in a confidential locked filing cabinet. I also understand that if I have any questions after reading my privacy rights, I can contact that ACH Privacy Officer at (817) 335-4041, 3712 Wichita St., Fort Worth, Texas 76119.
		Receipt of Client Rights and Youth Handbook. I understand that by initialing I hereby acknowledge that I have received a copy of the ACH Summary of Client Rights & Responsibilities and Rules & Regulations. My Client Rights & Responsibilities has been discussed and explained to me, and I have had the opportunity to ask any questions.
		Computer User Agreement. I understand that by initialing I hereby acknowledge that I have received a copy of ACH <i>Acceptable Use Policy</i> . By signing, I grant permission for my child to access computer services such as the Internet, World Wide Web, and electronic mail. We understand that any violations of this policy may result in a partial or complete loss of access to Internet services and the parent/legal guardian may be held responsible for violations. By not signing, I understand my child will not have access to computer services (Internet, e-mail). ACH will take reasonable precautions to prevent my child from accessing Internet services.

